

#### Receipt

Store T-Mobile - 2SRX

559 S TAYLOR DR SHEBOYGAN, WI, 53081-4234

(920) 208-2255 Sales Rep #: \*\*\*\*977 Customer

MAURICE LENGYON (214) 830-0720

Date:

10-27-2023 12:52:35

Account #: \*\*\*\*\*539 Register #:

18

Trans #: 547

Transaction Type: In-Store Fulfillment

### **Transaction Details**

Mobile Number : 4696436270   IMEI 353041117424314   Order #: S139631696   TAX   0.0 @ 5.5%   \$0.0	SKU	Description	Qty @ Price	Extension
TAX	X28117	Mobile Number : 4696436270 IMEI 353041117424314	-1 @ 0.00	\$0.00 T
Mobile Number : 4696436270   Replacement IMEI 353039110860062   Order #: \$139631696			0.0 @ 5.5%	\$0.00
Mobile Number : 4696436270   Replacement Device Order #: \$139631696	000000610214708380	Mobile Number : 4696436270 Replacement IMEI 353039110860062	1 @ 0.00	\$0.00 T
Mobile Number : 4696436270 Replacement Device Order #: \$139631696  000000610214670076  IP 12/12P GOTO TEMP GLASS SP NP Replacement Device  By clicking accept, you agree that:  Sale Amount TAX 5.0 @ 5.5% \$0.2  Warranty Program Terms Your Device will not be returned and your order cannot be canceled. Service warranty processing fees, expedited shipping charges and applicable taxes are non-refundable.  Mobile Number : 4696436270 Replacement Device  Sale Amount TAX 5.0 @ 5.5% \$0.2  Total Tax \$0.2  RETURN \$0.0  Solution State of the control of t	WARSVCFEE	Mobile Number: 4696436270 Replacement Device	1 @ 5.00	\$5.00 T
Replacement Device  By clicking accept, you agree that:  Sale Amount TAX 5.0 @ 5.5% \$0.2  TAX 5.0 @ 5.5% \$0.2  Warranty Program Terms  Your Device will not be returned and your order cannot Total \$5.2  be canceled. Service warranty processing fees, expedited DEBIT ****8549 045221 T/O \$-5.2  shipping charges and applicable taxes are non-refundable.  Reference # - 5310360102  AID: A0000000042203  DEBIT	SHIPFEE	Mobile Number: 4696436270 Replacement Device	1 @ 0.00	\$0.00 T
TAX 5.0 @ 5.5% \$0.2  Warranty Program Terms Your Device will not be returned and your order cannot to canceled. Service warranty processing fees, expedited be canceled. Service warranty processing fees, expedited because are non-refundable.  Total \$5.2  Shipping charges and applicable taxes are non-refundable.  Total \$5.2  Shipping charges and applicable taxes are non-refundable.  Reference # - 5310360102  AID: A000000042203  DEBIT	000000610214670076		1 @ 0.00	\$0.00 T
Warranty Program Terms Your Device will not be returned and your order cannot 55.2 be canceled. Service warranty processing fees, expedited 55.2 shipping charges and applicable taxes are non-refundable.  Reference # - 5310360102 AID: A000000042203 DEBIT	By clicking accept, you agree that:		TAX 5.0 @ 5.5%	\$5.00 \$0.28
Your Device will not be returned and your order cannot be canceled. Service warranty processing fees, expedited be canceled. Service warranty processing fees, expedited shipping charges and applicable taxes are non-refundable.  Reference # - 5310360102 AID: A000000042203 DEBIT	Warranty Program Terms			\$0.28 \$0.00
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TION HITTE HIDDING TO THE TOTAL GOLDING OF YOUR GOODWIN	Visit my.t-mobile.com to vie	ew details on your account	DEBIT	

If you activate or use T-Mobile service, or purchase a T-Mobile device, you agree to T-Mobile's Terms and Conditions and any terms specific to your rate plan.

If you have a device or accessory under one of our device programs, refer to your agreement for the specific terms and conditions of that program.

Disputes, T-Mobile REQUIRES ARBITRATION OF DISPUTES unless for new customers YOU OPT OUT WITHIN 30 DAYS OF ACTIVATION, or for existing customers YOU PREVIOUSLY OPTED OUT PURSUANT TO T-MOBILE'S TERMS AND CONDITIONS. For details see T-Mobile's Terms and Conditions at www.T-Mobile.com/terms-conditions.

Return Policy. T-Mobile will gladly assist you with your Returns. For in-store purchases, you can return or exchange a Device or accessory ("Device") for a refund within 14 days of the purchase or lease date of the original Device. For all other purchases, you can return or exchange a Device for a refund within 20 calendar days of the date your Device was shipped. Return the Device with your receipt, in its package, with all contents, undamaged and in good working condition, with no material alterations to the Device's hardware or software. Refunds and exchanges will be less any rebates received and shipping costs (if applicable). Certain promotional offers may require you to return all items you received with your Device and could cause you to become ineligible for any promotional discounts. You may also be required to pay a restocking fee based on the Full Retail Price ("FRP") of the Device as follows: \$70 for devices with a FRP of \$600 or more; \$40 for devices with a FRP between \$300-\$599; and \$20 for devices with a FRP of less than \$300.

Document 10-2

Prepaid services, e-coupons and gift cards are non-refundable.

Cardholder Signature:

DEBIT-8549

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# To better support you, here's some information and a few key reminders to help you along the way.

### **About T-Mobile Billing**

### DAY 1

# Start of your monthly billing period.

If you are new to T-Mobile, this is the day you joined or the date your equipment shipped.

### DAY 4

Your monthly bill will be viewable.

### **DAY 18**

Your monthly payment will process if you are enrolled in AutoPay.

### **DAY 20**

Your monthly bill due date.

### **DAY 30**

Your monthly billing period ends.

You will only be billed one time a month.

### \$

### What does my first bill include?

- You'll see 30 full days of plans and equipment charges, meaning you are billed for about 10 days of service in advance
- S View and pay your bill
  Go to t-mo.co/payment
  - Save \$ with AutoPay (up to 8 lines)
    - Sign up at t-mo.co/AutoPaySetup

# \$

# Reasons your first few bill amounts may fluctuate:

- · Your equipment order has not yet shipped
- Equipment charges and promotional credits may not apply until the next bill
- If you made plan/service changes in the middle of a billing period, you will likely see prorated charges and credits on your next bill

### **Device trade-ins**

- Your trade-in credit will be applied at time of purchase or as a one-time credit on your bill.
   Some promotion values will be split between trade-in credit and monthly recurring credits.
- Sending us your trade-in device? The fastest way to return it is at a T-Mobile store, or send it back within 30 days after receiving your new equipment.

Trade-in credits will not appear on the bill until device is received by T-Mobile. Trade-in credits will be displayed as "Device Recovery Credit" on the bill.

## 24/7 self-service at your fingertips!

Easily manage your account, pay your bill, upgrade your phone, and more in the T-Mobile app.



### **Download the T-Mobile App**

t-mo.co/TmoAppDownload or visit t-mobile.com



Set up your device t-mo.co/device-set-up



Ordered equipment?

Check order status

t-mo.co/order-status



Check promos & rebates t-mo.co/tmo-promos



Refer your friends t-mo.co/tmo-referrals



### Benefits at no extra cost

Take advantage of all your benefits at t-mo.co/tmo-benefits See more about your T-Mobile plan at t-mo.co/phone-plans



### **T-Mobile Tuesdays**

Get the T-Mobile Tuesdays app for free stuff and great perks from brands you love—just for being a customer. t-mo.co/tmo-tuesdays





# America's largest, fastest, and most reliable 5G network

Real coverage. Real speed. Real 5G. t-mo.co/coverage